



Canadian
Race Relations
Foundation

Fondation
canadienne des
relations raciales

PRIVACY ACT

The Canadian Race Relations Foundation Annual Report to Parliament April 1, 2021 to March 31, 2022

This Annual Report is tabled in Parliament in accordance with section 72 of the *ATI Act*.

INTRODUCTION

About the *Privacy Act*

The Privacy Act (the Act), which took effect in 1983, obliges approximately 250 federal government departments and agencies to respect the privacy rights of individuals by limiting the collection, use and disclosure of their personal information. *The Privacy Act* also gives individuals the right to request access to personal information about themselves that may be held by federal government organizations (Section 2 of the Act). If individuals feel that the information is incorrect or incomplete they also have the right under the Act to ask that it be corrected. The law also protects an individual's privacy by preventing others from having access to that personal information and allows an individual specific rights concerning the collection and use of his/her information.

Section 72 of *the Privacy Act* requires that the head of every government institution and agency prepare, for submission to Parliament, an annual report on the administration of the Act within the institution during each financial year. This annual report describes how Canadian Race Relations Foundation administered its responsibilities under *the Privacy Act*.

Canadian Race Relations Foundation Mandate

The CRRF was established as part of the Japanese Canadian Redress Agreement of 1988. *The Canadian Race Relations Foundation Act* was passed in 1990 and proclaimed in 1996 "...to facilitate throughout Canada the development, sharing and application of knowledge and expertise in order to contribute to the elimination of racism and all forms of racial discrimination in Canadian society..." The CRRF opened its doors in November 1997. A Crown Corporation, one of the portfolio agencies of the Department of Citizenship, Immigration and Multiculturalism Canada, the CRRF operates at arm's length from the Government of Canada. The CRRF also has registered charitable status. Its operating income is derived primarily from the income generated by the investment of the endowment fund.

The CRRF is a leading and authoritative national voice and agent of change for the elimination of all forms of racism, and the promotion of a more harmonious Canada. The CRRF is a leader in the development of a national framework for eliminating all forms of racism and helping to strengthen Canadian identity as it refers, for example, to the principles of equality of opportunity, fairness, justice and human dignity. The CRFF will advance understanding of the past and present causes and manifestations of racism, and work toward its elimination through the promotion of effective and harmonious race and ethnic relations, civic responsibility, research, supporting and promoting the development of national policies, and the establishment of information databases.

The Privacy Act recognizes the right of citizens to have access to their personal information held by government institutions.

The CRRF has no formal mandate or the power to investigate complaints and impose sanctions, but may make recommendations to policymakers on the elimination of racism.

The office of the Canadian Race Relations Foundation is located in the City of Toronto. Its current address and contact is:

6 Garamond Court, Suite 225, Toronto, Ontario M3C 1Z5

Tel: 416 441 1900 - (toll free) 1 888 240 4936

Fax: 416 441 2752 - (toll free) 1 888 399 033

Email: info@crrf-fcrr.ca

Website: www.crrf-fcrr.ca

The information under *the Privacy Act* can also be requested online from ATIP Online Request Service, Treasury Board of Canada Secretariat / Government of Canada, with the following link: atip-web-aiprp@tbs-sct.gc.ca

ORGANIZATIONAL STRUCTURE

The Governor-in-Council, acting on the recommendation of the Minister responsible for Multiculturalism, appoints all members of the Board and the Executive Director.

The CRRF's strategic direction is vested in a Board of Directors consisting of a chairperson and up to 11 other members from various regions of Canada. During the fiscal year 2021-2022, there were eleven (11) members. This list of the Board is posted on the CRRF website.

An Executive Director, who serves as Chief Executive Officer and an ex-officio member of the Board, manages the CRRF's daily operations.

DESCRIPTION OF STRUCTURE

The Director of Finance and Administration assumes the responsibility to respond to requests for information.

ACCESS TO INFORMATION AND PRIVACY

It should be noted that the staff complement of the CRRF during the period under review was twenty (20) full-time, in addition to the Executive Director.

STATEMENT OF DELEGATION ORDER

A Delegation Order has been granted under the Act with respect to the administration of Access to Information Act and the Privacy Act requests, without the need to create a separate department to respond (For more information on the delegation of powers, see Appendix A). The person responsible for administering these applications is the Director of Finance and Administration.

STATISTICAL REPORTS

During the 2021-22 fiscal year, the CRRF received **one request** under *the Privacy Act*. Please see Appendix B for the completed form: Statistical Report on *the Privacy Act*. There was no impact of COVID-19-related measures on our ability to fulfill our Privacy Act responsibilities and any mitigation measures that were implemented.

INTERPRETATION OF THE STATISTICAL REPORT

One request was received in 2021-22 which subsequently was abandoned by the requester.

Overview of past requests under *the Privacy Act*

Number of requests	2014/15 reporting period	2015/16 reporting period	2016/17 reporting period	2017/18 reporting period	2018/19 reporting period	2019/20 reporting period	2020/21 reporting period	2021/22 reporting period
Received during reporting period	0	0	0	0	0	0	0	1
Outstanding from previous reporting period	0	0	0	0	0	0	0	0
Total requests to process during reporting period	0	0	0	0	0	0	0	1
Completed during reporting period	0	0	0	0	0	0	0	1
Carried over to next reporting period	0	0	0	0	0	0	0	0
On-time compliance rate	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

PRIVACY IMPACT ASSESSMENTS (PIA)

Per Treasury Board of Canada Secretariat (TBS) guidelines, a PIA is considered complete once an approved copy has been submitted to both the Office of the Privacy Commissioner and TBS. According to this definition, CRRF did not complete a PIA during the reporting period.

A PIA was developed during the last quarter of the reporting period however to identify and mitigate any potential privacy risks in relation to the CRRF's new "National Anti-Racism Fund". In the course of this work, a new Personal Information Bank (PIB) was developed to account for the CRRF's privacy practices for any past and future funding initiatives. The PIA was completed after the reporting period and the new PIB is pending TBS approval.

The CRRF is in the process of creating a PIA summary page on its website.

DATA MATCHING ACTIVITIES

As the CRRF does not collect personal information, beyond the description above, no data matching or sharing was done.

PRIVACY EDUCATION AND TRAINING

No formal training was undertaken during the reporting period.

DISCLOSURE OF PERSONAL INFORMATION

During the reporting period, the CRRF did not disclose personal information pursuant to subsection 8(2) of the *Privacy Act*.

PRIVACY BREACHES

No privacy breaches occurred during the reporting period.

SIGNIFICANT ORGANIZATIONAL CHANGES

During the period covered by this report, CRRF increased its personnel capacity to 19 full-time positions. This was as a result of \$11M funding from the Government of Canada for two years. CRRF developed and launched fresh initiatives and funding streams to support improved race relations in Canada and piloted new anti-racism programs with various partners.

OVERVIEW OF NEW AND/OR REVISED INSTITUTIONAL *PRIVACY ACT* POLICIES AND PROCEDURES

During the reporting period, the CRRF worked to evolve its privacy program, developing a new corporate privacy policy and privacy breach procedure. These policy instruments were not implemented during the reporting period but will receive approval in the 2022-23 reporting period.

The CRRF did not seek and/or receive authority for any new collection(s) or new consistent use(s) of Social Insurance Numbers during the reporting period.

POLICY FOR MONITORING TIME OF PROCESS

Except for this reporting period, the CRRF did not receive any request under *the Privacy Act* in the prior reporting periods, and hence no policy has been established for monitoring the time of process so far.

DESCRIPTION OF MAJOR CHANGES

Beginning on March 17, 2020, the large majority of the CRRF activity moved offsite to teleworking as part of anti COVID-19 measures.

ACCESS TO INFORMATION COMPLAINTS, ETC.

Nothing to report

APPEALS TO FEDERAL COURT/ FEDERAL COURT OF APPEAL

Nothing to report

APPENDIX A

CANADIAN RACE RELATIONS FOUNDATION **Delegation Order under the** ***Access to Information Act* and the *Privacy Act***

Pursuant to sections 73 of the *Access to Information Act* and the *Privacy Act*, I hereby delegate my powers, duties, and functions to the persons who hold the positions set out in the Schedule hereto, subject to the following conditions:

- (a) that the persons to whom my powers, duties, or functions are delegated are bound in the exercise of those powers, duties, or functions by the jurisdictional, legislative, and administrative limitations to which I am subject;
- (b) that the powers, duties, or functions delegated to any person may also be exercised by another person who holds the person's position in an acting capacity to which he or she has been duly appointed;
- (c) that notwithstanding the Delegation Order of my powers, duties, or functions, I may exercise at any time any of the powers, duties, or functions delegated.

This Delegation Order is effective on and from the date shown below and shall remain in effect until revoked. I may revoke or amend this Delegation Order at any time. This Delegation Order supersedes all previous Delegation Orders.

Schedule		
Position	<i>Access to Information Act</i> and Regulations	<i>Privacy Act</i> and Regulations
Director, Finance and Administration	Full authority	Full authority

Dated at the City of Toronto, this 29 day of June 2022



Mohammed Hashim, Executive Director - Canadian Race Relations Foundation

APPENDIX B

Statistical Report on the *Privacy Act*

Name of institution:

Canadian Race Relations Foundation

Reporting period:

2021-04-01

to

2022-03-31

Section 1: Requests Under the *Privacy Act*

1.1 Number of requests received

		Number of Requests
Received during reporting period		1
Outstanding from previous reporting periods		0
• Outstanding from previous reporting period	0	
• Outstanding from more than one reporting period	0	
Total		1
Closed during reporting period		1
Carried over to next reporting period		0
• Carried over within legislated timeline	0	
• Carried over beyond legislated timeline	0	

1.2 Channels of requests

Source	Number of Requests
Online	1
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	1

Section 2: Informal requests

2.1 Number of informal requests

		Number of Requests
Received during reporting period		0
Outstanding from previous reporting periods		0
• Outstanding from previous reporting period	0	
• Outstanding from more than one reporting period	0	
Total		0
Closed during reporting period		0
Carried over to next reporting period		0

2.2 Channels of informal requests

Source	Number of Requests
Online	0
E-mail	0
Mail	0
In person	0
Phone	0

Fax	0
Total	0

2.3 Completion time of informal requests

Completion Time							
1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
0	0	0	0	0	0	0	0

2.4 Pages released informally

Less Than 100 Pages Released		100-500 Pages Released		501-1000 Pages Released		1001-5000 Pages Released		More Than 5000 Pages Released	
Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests	Pages Released	Number of Requests	Pages Released
0	0	0	0	0	0	0	0	0	0

Section 3: Requests Closed During the Reporting Period

3.1 Disposition and completion time

Disposition of Requests	Completion Time							
	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
All disclosed	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0
No records exist	0	0	0	0	0	0	0	0
Request abandoned	0	1	0	0	0	0	0	1
Neither confirmed nor denied	0	0	0	0	0	0	0	0
Total	0	1	0	0	0	0	0	1

3.2 Exemptions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
18(2)	0	22(1)(a)(i)	0	23(a)	0
19(1)(a)	0	22(1)(a)(ii)	0	23(b)	0
19(1)(b)	0	22(1)(a)(iii)	0	24(a)	0
19(1)(c)	0	22(1)(b)	0	24(b)	0
19(1)(d)	0	22(1)(c)	0	25	0
19(1)(e)	0	22(2)	0	26	0
19(1)(f)	0	22.1	0	27	0
20	0	22.2	0	27.1	0
21	0	22.3	0	28	0
		22.4	0		

3.3 Exclusions

Section	Number of Requests	Section	Number of Requests	Section	Number of Requests
69(1)(a)	0	70(1)	0	70(1)(d)	0
69(1)(b)	0	70(1)(a)	0	70(1)(e)	0
69.1	0	70(1)(b)	0	70(1)(f)	0
		70(1)(c)	0	70.1	0

3.4 Format of information released

Paper	Electronic				Other
	E-record	Data set	Video	Audio	
0	0	0	0	0	0

3.5 Complexity

3.5.1 Relevant pages processed and disclosed for paper and e-record formats

Number of Pages Processed	Number of Pages Disclosed	Number of Requests
0	0	1

3.5.2 Relevant pages processed by request disposition for paper and e-record formats by size of requests

Disposition	Less Than 100 Pages Processed		100-500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More Than 5000 Pages Processed	
	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed
All disclosed	0	0	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Request abandoned	1	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Total	1	0	0	0	0	0	0	0	0	0

3.5.3 Relevant minutes processed and disclosed for audio formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

3.5.4 Relevant minutes processed per request disposition for audio formats by size of requests

Disposition	Less than 60 Minutes processed		60-120 Minutes processed		More than 120 Minutes processed	
	Number of requests	Minutes Processed	Number of requests	Minutes Processed	Number of requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Total	0	0	0	0	0	0

3.5.5 Relevant minutes processed and disclosed for video formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

3.5.6 Relevant minutes processed per request disposition for video formats by size of requests

Disposition	Less than 60 Minutes processed		60-120 Minutes processed		More than 120 Minutes processed	
	Number of requests	Minutes Processed	Number of requests	Minutes Processed	Number of requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Total	0	0	0	0	0	0

3.5.7 Other complexities

Disposition	Consultation Required	Legal Advice Sought	Interwoven Information	Other	Total
All disclosed	0	0	0	0	0
Disclosed in part	0	0	0	0	0
All exempted	0	0	0	0	0
All excluded	0	0	0	0	0
Request abandoned	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0
Total	0	0	0	0	0

3.6 Closed requests

3.6.1 Number of requests closed within legislated timelines

Number of requests closed within legislated timelines	1
Percentage of requests closed within legislated timelines (%)	100

3.7 Deemed refusals

3.7.1 Reasons for not meeting legislated timelines

Number of requests closed past the legislated timelines	Principal Reason			
	Interference with operations / Workload	External Consultation	Internal Consultation	Other
0	0	0	0	0

3.7.2 Request closed beyond legislated timelines (including any extension taken)

Number of days past legislated timelines	Number of requests past legislated timeline where no extension was taken	Number of requests past legislated timeline where an extension was taken	Total
1 to 15 days	0	0	0
16 to 30 days	0	0	0
31 to 60 days	0	0	0
61 to 120 days	0	0	0
121 to 180 days	0	0	0
181 to 365 days	0	0	0
More than 365 days	0	0	0
Total	0	0	0

3.8 Requests for translation

Translation Requests	Accepted	Refused	Total
English to French	0	0	0
French to English	0	0	0
Total	0	0	0

Section 4: Disclosures Under Subsections 8(2) and 8(5)

Paragraph 8(2)(e)	Paragraph 8(2)(m)	Subsection 8(5)	Total
0	0	0	0

Section 5: Requests for Correction of Personal Information and Notations

Disposition for Correction Requests Received	Number
Notations attached	0
Requests for correction accepted	0
Total	0

Section 6: Extensions

6.1 Reasons for extensions

Number of requests where an extension was taken	15(a)(i) Interference with operations				15 (a)(ii) Consultation			15(b) Translation purposes or conversion
	Further review required to determine exemptions	Large volume of pages	Large volume of requests	Documents are difficult to obtain	Cabinet ConfidenceSection (Section 70)	External	Internal	
0	0	0	0	0	0	0	0	0

6.2 Length of extensions

Length of Extensions	15(a)(i) Interference with operations				15 (a)(ii) Consultation			15(b) Translation purposes or conversion
	Further review required to determine exemptions	Large volume of pages	Large volume of requests	Documents are difficult to obtain	Cabinet ConfidenceSection (Section 70)	External	Internal	
1 to 15 days	0	0	0	0	0	0	0	0
16 to 30 days	0	0	0	0	0	0	0	0
31 days or greater								0
Total	0	0	0	0	0	0	0	0

Section 7: Consultations Received From Other Institutions and Organizations

7.1 Consultations received from other Government of Canada institutions and other organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during the reporting period	0	0	0	0
Outstanding from the previous reporting period	0	0	0	0
Total	0	0	0	0
Closed during the reporting period	0	0	0	0
Carried over within negotiated timelines	0	0	0	0
Carried over beyond negotiated timelines	0	0	0	0

7.2 Recommendations and completion time for consultations received from other Government of Canada institutions

Recommendation	Number of Days Required to Complete Consultation Requests							
	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

7.3 Recommendations and completion time for consultations received from other organizations outside the Government of Canada

Recommendation	Number of days required to complete consultation requests							
	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

Section 8: Completion Time of Consultations on Cabinet Confidences

8.1 Requests with Legal Services

[illegible]

8.2 Requests with Privy Council Office

Number of Days	Fewer Than 100 Pages Processed		100–500 Pages Processed		501-1000 Pages Processed		1001-5000 Pages Processed		More than 5000 Pages Processed	
	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed	Number of Requests	Pages Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

Section 9: Complaints and Investigations Notices Received

Section 31	Section 33	Section 35	Court action	Total
0	0	0	0	0

Section 10: Privacy Impact Assessments (PIAs) and Personal Information Banks (PIBs)

10.1 Privacy Impact Assessments

Number of PIAs completed	0
Number of PIAs modified	0

10.2 Institution-specific and Central Personal Information Banks

Personal Information Banks	Active	Created	Terminated	Modified
Institution-specific	37	1	0	0
Central	0	0	0	0
Total	37	1	0	0

Section 11: Privacy Breaches

11.1 Material Privacy Breaches reported

Number of material privacy breaches reported to TBS	0
Number of material privacy breaches reported to OPC	0

11.2 Non-Material Privacy Breaches

Number of non-material privacy breaches	0
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Section 12: Resources Related to the Privacy Act

12.1 Allocated Costs

Expenditures		Amount
Salaries		\$500
Overtime		\$0
Goods and Services		\$220
• Professional services contracts	\$220	
• Other	\$0	
Total		\$720

12.2 Human Resources

Resources	Person Years Dedicated to Privacy Activities
Full-time employees	0.01
Part-time and casual employees	0.000
Regional staff	0.000
Consultants and agency personnel	0.001
Students	0.000
Total	0.011

Note: Enter values to three decimal places.